

## Current Funders

- Department of Social Development
- European Structural Funds
- Neighbourhood Renewal Fund (DSD)
- NI Housing Executive (Supporting People)
- Office of the First Minister and Deputy First Minister
- Advice NI
- Community Investment Fund
- Southern Health & Social Care Trust
- Building Change Trust
- Dungannon & South Tyrone Borough Council
- Department of Environment
- Department of Agriculture & Rural Development

**Non- Governmental funding**  
Atlantic Philanthropies and income generated by STL - the social enterprise owned by STEP (public procurement tender & direct market sales of services)

STEP has three offices located in three key parts of the forthcoming new Mid-Ulster Council area. Our main office is based in Dungannon with outreach offices in Cookstown and Magherafelt.

### **Dungannon**

Unit T7, Dungannon Business Park, 2 Coalisand Rd, Dungannon BT71 6JT Tel: 028 877 50211  
[info@stepni.org](mailto:info@stepni.org)

### **Magherafelt**

STEP Community Support Centre) - 13 Queen St, Magherafelt BT45 6AA  
Tel: 028 7963 3079 [magherafelt@stepni.org](mailto:magherafelt@stepni.org)

### **Cookstown**

(Debt Advice & Floating Support) – SVP Centre, 35 Loy Street, Cookstown BT80 8PZ  
Tel: 028 8676 1875 [debtadvice@stepni.org](mailto:debtadvice@stepni.org)



# www.stepni.org



Established in 1997, STEP is a not for profit community development organisation based in Dungannon, Northern Ireland. Our range of services has continually diversified in response to changing community needs and gaps in service provision. We have grown to provide both local and regional services to the community. STEP celebrated its 15<sup>th</sup> Anniversary in 2012 and looks towards new initiatives and projects that will allow the organisation to grow to meet the demands of the community while attaining sustainability and self-sufficiency in a difficult economic environment.

## **Our Aim**

To contribute to building a rights – based, participative, peaceful and prosperous society which provides equality of access and opportunity, embraces diversity and respects difference.

## **Our Objective**

To enable those most vulnerable to marginalisation, disadvantage and exclusion, to develop the confidence and skills to be heard; to identify their own strengths and needs; to access the support and expertise to help them in finding solutions and advocating social change.

## **Our Impact**

By working at grassroots level, STEP are involved in consultations and steering groups at regional level to assist public agencies and government departments in identifying gaps and needs in policy.

- 1. Local Level** - *project management, mentoring, representation*
- 2. Policy Level** - *organises and facilitates workshops, focus groups, written submissions*
- 3. Regional Level** - *participates actively within a range of regional networks related to our area of activity*

# Social Enterprise

## **INTERPRETING & TRANSLATION SERVICE**

With over 200 Interpreters on its database STEP's social enterprise company, STL, operates a NI wide Interpreting & Translation Service provides public agencies and private clients with face-to-face interpreting or translations in over 30 languages

## **WORK SPACE RENTAL**

We offer incubator units for small business and entrepreneurs at cost-efficient rates in Dungannon to allow them to set up and develop their businesses

## **TRAINING**

We are currently running a European Social Fund and DEL programme "SETTLED" (Sustainable Employment Through Training Learning Education and Development) that offers unemployed individuals who are not partaking in other Government schemes training and mentoring opportunities to get back into the workforce. We also provide bespoke learning to groups in a wide range of subjects from IT to First Aid Training and accreditation services to community organisations who offer training but are not registered with any awarding bodies.

## **NEW COMMUNITY BUILDING PROJECT**

As part of the EARLS project, a partnership programme with Dungannon & South Tyrone Borough Council, STEP has secured funding with the SEUPB to develop a new community hub in Dungannon with work to be completed by Autumn 2015.

## **OTHER SERVICES**

These include offering resources to the local community or community groups in terms of room hire, equipment hire, payroll, marketing services etc.

## WELFARE RIGHTS

- Child Benefits
- Carers/Attendance Allowance
- Disability Living Allowance
- Employment & Support Allowance ESA
- Housing Benefit
- Jobseekers Allowance
- Tax Credit
- Social Fund
- Income Tax
- Refunds/Reviews

## MIGRANT WORKER ISSUES

- National Insurance Number application
- Home Office Residence Permit application
- Support in reporting Hate Crime incidents of discrimination

***Free professional language support is available for appointments if required.***



There were 5,886 support enquiries/appointments from in our support centre from July 2013—June 2014 46% were front line appointments with the remaining 54% made up from:

**Housing 25%**  
**Debt advice 20%**  
**Legal & welfare 5%**  
**Immigration 3%**  
**Employment 1.5%**

Appointments/enquiries were fulfilled in the following languages: English, Polish, Lithuanian, Portuguese, Tetum, Russian, Czech, Slovak, Romanian, Bulgarian, Hungarian